



Service Organization Control 2 (SOC 2)

At Multi-Health Systems, Inc. (MHS) we continually invest in security best practices to ensure that the data our customers entrust us with stays safe and secure. As a part of our on-going effort, MHS has successfully completed a Service Organization Control 2 (SOC 2) ongoing assessment. This examination was conducted by an independent third party, a technology-enabled security and compliance firm trusted by more than 2,500 global organizations to help mitigate cybersecurity risks.

What is SOC 2?

The SOC 2 audit testing framework is based on Trust Services Criteria (TSC), which is used to identify various risks that an organization should consider addressing. Based on the TSC, a third-party compliance and audit firm evaluates whether an organization has the appropriate policies, procedures, and controls in place to manage the identified risks effectively.

SOC 2 highlights the controls in place that protect and secure an organization's system or services used by its customers. The scope of a SOC 2 examination extends beyond the systems that have a financial impact, reaching all systems and tools used in support of an organization's system or services.

What is a SOC 2 report?

The SOC 2 report addresses risks associated with the handling and access of data and focuses on how an organization implements and manages controls to mitigate the identified risks to the organization.

Security is the foundation to every SOC 2 examination and in order to successfully pass this audit and receive a badge with a letter of attestation, MHS has successfully addressed controls in areas such as information security, access control, vendor management, system backup, system operations, and risk mitigation.